

Improper Aircraft Deicing in BNA Nashville

An aircraft requested a type 1 and 4 deicing from the deicing vendor. The vendor performed the deicing and reported to the flight deck crew that the aircraft was deiced and clear of contaminants. Upon reaching the runway and preparing for departure, an alarmed flight attendant called the flight deck stating that the wings were still covered with snow and ice. The flight crew visually inspected the wing and returned to the gate. Both wings did indeed still have snow and ice. It is clearly apparent the deicing crew did not remove the snow and ice with type 1 fluid before deicing with type 4. See photo below.

